



FACILITY SPECIALISTS

FLOOR AND SURFACE RESTORATION AND MAINTENANCE

Brilliant Floors
Concrete & Terrazzo Polishing

Marble Lustre
Preserving the beauty of your natural stone

Spotless Tile



About Our Divisions

Each of our specialized divisions delivers exceptional expertise to bring out the unique beauty of your facility.

Marble Lustre — expert restoration and maintenance of marble and natural stone

Brilliant Floors — concrete and terrazzo flooring made beautiful

Spotless Tile — tile & grout, saltillo and terra cotta cleaning and sealing

When you look good, we look good.

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*Spotless***Tile**

Your Surface Care Experts

At **Facility Specialists**, we understand that the way your home, office or building looks is a reflection on you. For businesses, it has a direct impact on your bottom line. Our cleaning, maintenance, restoration, and specialized surface treatment services have been unmatched in the Philadelphia/Delaware Valley area since 2003.

Facility Specialists provides outstanding customer service, quality craftsmanship, and the knowledge that only trained professionals can provide.



*From restoring original beauty to
creating stunning decorator finishes...
we're not just technicians-
we're craftsmen*

Marble Lustre

Preserving the beauty of your natural stone

Restoration

Most people think that if their **natural stone** has lost its once stunning beauty that they either have to choose to live with it or replace it.

The truth is, natural stone, and even many engineered stones, can be restored to look brand new. Uneven surfaces can be ground flat. Most stains and discolorations can be resolved and dull, uneven finishes can be polished or honed to a uniform consistency.

Refinishing

Our **Marble Lustre** team can even refinish your stone from a high polish to a honed finish or vice versa, and can create absolutely beautiful antiqued or other decorator finishes as well.







Marble and Limestone

Marble, limestone, and other calcite based stones are relatively soft stones. Some are harder than others, but the truth is they will all scratch, etch, and lose their shine over time and require occasional professional care. How much and what type of care depends upon where they are installed — floors,

walls, countertops, vanities, or showers, indoors or out, as well as the traffic and usage they experience.

If you have marble or limestone that has lost its once radiant beauty, our **Marble Lustre** specialists can bring it back to its original stunning appearance.

We not only perform cleaning and restoration services, we make it a point to instruct you on the proper products you should use to safely care for your natural stone and keep it looking beautiful.



Our Process

When it comes to polishing natural stone properly, there are no quick fixes. **Marble Lustre** specialists never resort to chemical or topical treatments that merely produce a false shine and may damage your stone in the long run.

Much like a jeweler polishes a fine gemstone, we use man-made-diamond encrusted polishing pads, in progressively finer grits, to erase damage and produce the desired level of shine.





Granite and Quartzite

Granite and quartzite are much harder than marble and usually do not etch. However, this does not mean they are impervious to damage.

Restoring these stones requires specialized training and expertise. Many restoration contractors won't touch them. Our **Marble Lustre** specialists have had this training and are skilled and ready to tackle any granite or quartzite cleaning, sealing, repair or restoration job you have.

Travertine

Travertine is a neutral colored stone with naturally occurring cavities throughout. It comes in different finishes—filled and unfilled, matte and polished. From time to time holes in your filled travertine may become exposed, allowing dirt to accumulate. Our **Marble Lustre** specialists can repair these holes and make your travertine look new again.

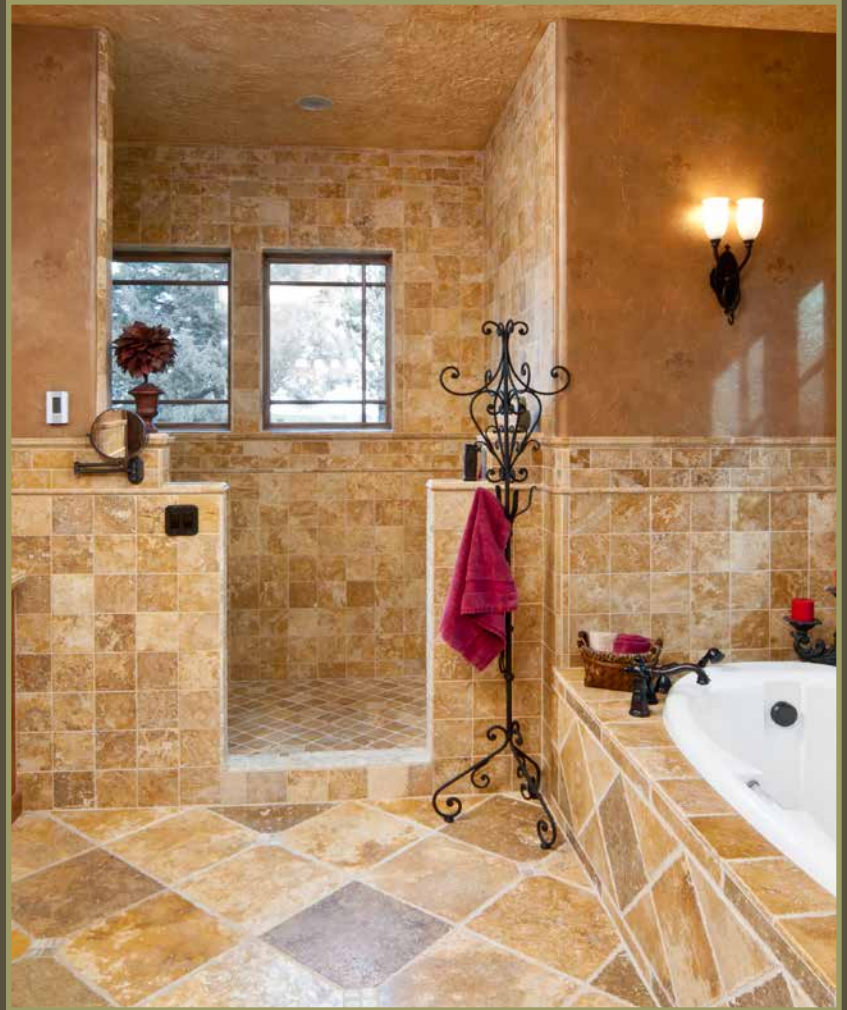
We can also re-hone or polish — even change the finish from honed to matte to polished or vice versa. We can grind uneven floors to a flat surface, then resurface the floor to the desired finish.



BEFORE



AFTER



Slate is a porous stone that needs to be periodically cleaned and sealed. There are several different ways to finish slate. The desired look of your slate will determine the type of sealant to be used. The technicians in our **Marble Lustre** division can achieve a gloss finish, matte finish, or a low luster finish—whichever you choose! We can also use enhancing sealers to bring out the stone's rich colors.

Whether your slate is smooth or rough, or somewhere in between, indoors or outdoors, count on our expertise.

Slate





Our **CLEARSTONE** topical protection service is designed to protect valuable marble tops that are subject to frequent spills of food and drinks. Ideal for hospitality and high-end residential use.



Most natural stone should be sealed. There are different types of sealers available—some enhance color as well as protect, others reduce porosity with no visible change to the look of the stone. We are Certified CLEARSTONE Applicators which means we provide a very high tech treatment that actually protects your stone from etching. We also offer slip resistance treatments. Our experts know which sealers and treatments are most appropriate to the type of stone and your requirements.

Repairs and Stain Management

If you have natural stone, engineered stone or even solid surface such as Corian® in need of repair, chances are good that our expert repair technicians can resolve the issues. We regularly repair broken tables, countertops, urns, statuary, steps, bull noses, fireplace surrounds, baseboards, and more.

Do you have stains? Many stains can be removed with our professional techniques. Our goal is to leave your stone looking as good as the day it was installed (or better).

Brilliant Floors

Concrete & Terrazzo Polishing

Concrete

Decorative concrete makes for brilliant looking floors that are also low maintenance. The experienced craftsmen in our **Brilliant Floors** division can create stunning results with concrete polishing, staining, stamping and more.

We are also well versed in the requirements for cleaning, maintenance and resealing. In addition, our trained technicians are happy to consult with you to formulate a program to keep your decorative concrete surfaces looking like new.





Terrazzo

Terrazzo is a special type of flooring that is made up of marble chips or other aggregates of differing sizes and colors. It is sometimes held together with a cement base, but in newer applications, it is held together with a resin or epoxy base. The restoration process for terrazzo is similar to restoring marble and granite.

Terrazzo is commonly coated with a wax to make it shine. This coating has a tendency to collect dirt and to yellow over time. As such, it requires a perpetual—and expensive—cycle of stripping and rewaxing.

Our experts at **Brilliant Floors**, however, can achieve a gloss or matte finish using a natural polishing process, which not only produces a more beautiful and lasting finish, but also eliminates the need to strip and re-wax. This results in reduced maintenance costs going forward. Using the proper cleaners and care products will keep your terrazzo looking like new with minimal maintenance.





Tile and Grout

Your floors see constant traffic, which can create unsanitary conditions and unsightly soiling. Sometimes even your most vigorous scrubbing can't seem to do the trick.

Not to worry. Our **Spotless Tile** division offers professional deep-cleaning services for your tile and grout floors and surfaces.

Concerned about slip and fall issues? We offer special treatments to improve the coefficient of friction on your floors.





Grout is usually what gets dirty first.

Most tile is grouted using sanded grout, which is porous. Consequently, virtually anything that is spilled on the grout penetrates into the pores and accumulates, leaving you with dirty and unsanitary floors, no matter how often or how hard you try to clean them.

Our **Spotless Tile** experts will deep-clean, then seal your grout with the highest quality sealer available to make it non-porous and leave you with a brand new clean and fresh look that is much easier to maintain.

Color Sealing

The Color Seal process used by our **Spotless Tile** division has several benefits. Color Sealing restores a uniform color to permanently stained or bleached grout while completely filling the pores to prevent staining and making clean-up easy. Even if you spill coffee, soy sauce, ketchup, etc., these spills will not stain the grout and will clean right up—for years, not just months. Looking to change the color of your grout? The Color Seal process can also be used to change the color of your grout to virtually any color you choose, even from darker to lighter.

Saltillo and Terra Cotta

Did you know that the only true Saltillo tile is an unglazed clay tile made in Saltillo, Coahuila, Mexico? The natural clay deposits from that region are among the finest natural clay deposits in the world. There are other types of similar looking tiles as well as Terra Cotta, of course, and we service them all.

Many tile and grout cleaning companies will not touch these kinds of tiles. Our **Spotless Tile** experts know what it takes to restore Saltillo, Terra Cotta and other clay tiles to their rustic, old world charm.





Artisan Tiles



Glass, mosaic, or even the most unique hand-crafted tiles need occasional professional attention.

You can trust the care of these decorator tiles to the experts in our **Spotless Tile** division. Their experience and attention to detail will have your tiles looking as gorgeous as when they were first installed.



FACILITY SPECIALISTS

General and Specialized Services to Improve the Condition of
Your Building or Residence.

Maintenance Programs

We understand that the way your facility looks has a direct impact on the impression you make with employees, customers and visitors. Our custom-tailored maintenance programs are designed to fit your budget and other unique requirements in order to keep your property looking its best all the time.

Our maintenance work is performed on your schedule and at your convenience. We are accustomed to working in hotels, retail and office buildings and are very mindful to minimize inconvenience to your staff, guests or patrons.

Your surfaces are in good hands. Our skilled technicians are insured and bonded and know what it takes to maintain them. All are employees of **Facility Specialists**. Rest assured, we do not sub-contract any of your work. You can feel confident that we will deliver the beautiful floors and surfaces you are looking for with the professionalism and craftsmanship **Facility Specialists** is proud to provide.





What to expect when working with us

When working with **Facility Specialists** you can be confident that you are dealing with a professional company. We are a Certified Stone and Tile PRO Partner, a member of SafeandCompliant.net, and a member of Marble Institute of America.

You will find reviews of our workmanship on Angie's List, Google, Yelp and many other places across the web, as well as testimonials on our website. We are licensed and insured with both liability and Workman's Comp. At **Facility Specialists**, we strive to make customers for life.

We carefully protect your property. We take great care with your furnishings and belongings at all stages of the process. Before any job begins we carefully mask and protect all surrounding areas. Your cabinetry, appliances, wood floors, carpets, and walls will be protected using only materials that won't damage paint or finishes when removed.

And when the job is done your home or business will be left in spotless condition. We are also careful to dispose of waste products according to EPA and other environmental requirements.

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